Being able to deliver quality products on time is key to the aviation, space and defense industries. Products and services must meet, and whenever possible exceed, the customers' expectations as well as customer, statutory, and regulatory requirements. The Aviation, Space and Defense industries have developed their own series of standards for organizations within their supply chain to support these needs that are based on the internationally successful ISO 9001 standard. The series is designed for organizations as follows:

• AS 9100 – organizations that design, develop and/or produce aviation, space and defense products and by organizations providing post-delivery support, including provision of maintenance, spare parts, or materials of their own products

• AS 9120- organization that procure parts, materials and assemblies and resells these products to customers in the aviation, space and defense industries.

The internationally recognized standards of the 9100 series contain additional requirements such as:

• Implementation of a suitable configuration management process
• Production process verification
• Risk management
• Measurement of product conformity and on-time delivery
• Notification requirement in case of non-confirming product already shipped
• Formal monitoring of customer satisfaction, including information from customers
• Program management

Conformity and Value Generation

With an independent assessment by an authenticated auditor, DQS Inc. can assess the conformance and effectiveness of an organization's quality management system. In addition, the auditors will focus on the identification of improvement potential. Finally, audits also result in an increased awareness of whether or not the management system is suitable for achieving the desired results. With value generating audits, the ideal certification body will provide direction for decision making processes.

More Benefits

• Listing in the OASIS database as a certified supplier
• Economic benefits from the clear structuring of product/process information
• Continuous improvement of processes and work flows, as well as their results
• Certificates are recognized anywhere in the world because they contain all relevant sector identifications
• Conformance and effectiveness of assessments